



Safe, Comfortable, & Convenient
Transport for Children & Parents

Newborn Delivery Schedule

This is a VERY exciting time, and we appreciate being a part of it. While this is your first (or second, maybe third) time coming home from the hospital, we do this every day. As a result, we have become experts in making sure everyone gets home safe and sound. Here's how it works:

Calling Kid Car NY: 212-862-SAFE

You will be placing a total of 3 calls to us, and each is very important.

T-minus __ Days: Call us when you know what day the baby is due to come home

During this call, you will provide us with:

- Your contact information
- The number of babies, and other passengers (including any additional child safety seats you may need)

Delivery Day: You will call us twice on this special day. Remember, each child **MUST** have their own child safety seat at the hospital or at home

1. Call us when mom is discharged
2. Call us when all babies have been discharged
 - Ask the doctor or PA how long the discharge paperwork will take

Frequently Asked Questions

Why do I need to buy my own child safety seat(s)?

Because one of these days you're not going to be riding in one of our vehicles, and your child always needs a child safety seat. Most likely, you will be using our child safety seats for the ride home (Graco Snug Ride, Britax Boulevard), but ANY federally approved child safety seat will protect your child during future rides.

Note: You will need to 'un-swaddle' your child in order to properly secure them in the child safety seat.

Why 2 calls on 'Delivery Day'?

In our extensive work with NYC hospitals, we have found that there is always a delay between mom being discharged, baby being discharged, and getting through all the paperwork associated with mom and baby's discharge. This way we can monitor your progress and make sure the vehicle arrives at the appropriate time.

Can we lessen the uncertainty about when we will all be discharged so we're not waiting for the vehicle?

Getting the final signoff from the pediatrician is the biggest hurdle (a botched blood test = 1-2 hours), but then you still need to get the paperwork done in order to get out the door (an unrelated emergency could delay your departure by another hour). As soon as the pediatrician signs off, ASK how long the paperwork will take and then call us and we'll send the next available car. The dispatcher will tell you when the vehicle will arrive so that you can sit back and relax (for a moment, at least). We'll call you when we're downstairs and we'll make sure everyone gets home safe and sound.

We look forward to seeing everyone soon! - Kid Car NY