



Safe, Comfortable, & Convenient
Transport for Children & Parents

Kid Car Newborn: How it Works

This is a VERY exciting time, and we appreciate being a part of it. While this is your first (or second, maybe third) time coming home from the hospital, we do this every day. As a result, we have become experts in making sure everyone gets home safe and sound.

Calling Kid Car NY: 212-862-SAFE (7233)

You will be placing a total of 3 calls to us, and each is very important.

T-minus __ Days: Call us when you know what day everyone is due to come home

During this call, you will provide us with:

1. Travel information: Hospital address, home address, **contact cell phone**
2. Credit card information
3. Children's names/ birthdates/ car seats

Delivery Day: Congratulations!!!

1. Call us when mom is discharged
2. Call us when all babies have been discharged
 - **IMPORTANT:** Ask the doctor or PA how long the discharge paperwork will take

Frequently Asked Questions

Why do I need to buy a car seat(s)?

- Because one of these days you're not going to be riding in one of our vehicles, and your child will need to ride in a car seat until they are seven years old (NY State law).

Can I use my own car seat?

- If you bring your own car seat, you or the driver will need to properly install it in our car. If we cannot install it properly, we will need to use our car seats to ensure your baby is as safe as possible.

Why 2 calls on 'Delivery Day'?

In our extensive work with NYC hospitals, we have found that there is always a delay between mom being discharged, baby being discharged, and getting through all the paperwork associated with mom and baby's discharge. This way we can monitor your progress and make sure the vehicle arrives at the appropriate time.

Can we reserve a car by the hour so that we don't have to wait for the vehicle?

We do NOT recommend using Kid Car by the Hour- You will spend 3x more money than you thought because of hospital delays (no joke). As soon as mom and baby are discharged, ASK how long the paperwork will take and then call us- We'll send the next available car. The dispatcher will tell you when the vehicle will arrive so that you can sit back and relax (for a moment, at least). We'll call you when we're downstairs and we'll make sure everyone gets home safe and sound.

We look forward to seeing everyone soon! - Kid Car NY

The best car service for kids – *Time Out NY Kids*
A winner- *New York magazine*
Best of 2007- *Urban Baby*